

products and services to give your business an **unfair advantage** 

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Congratulations and welcome

to **Servcorp**: The World's Finest Workspace Solutions.

Servcorp provides you with the keys to business success: Simple IT solutions that work; a community to work with; a team to delegate to; secure, rocket-fast, unique password WiFi; and a receptionist to answer your calls.

Within these pages you'll find the unique range of products and services exclusive to Servcorp clients, that will support your business success.

One World Trade Center // New York

# Our client's favourite services

The Mark Lin

# **Call Announcing**

"When I started my business, I was losing a lot of telephone calls. With Servcorp, the receptionist acts on my behalf, and since signing up, my sales have increased three-fold as I am liberated from the phones and other timeconsuming administrative tasks."

- Konichi at NMF Hakata Ekimae Building, Fukuoka

# OneFone

"I personally don't need a landline as I'm often in meetings or out of the office, but having a number for clients or agencies to call when they need me is incredibly helpful, as I never miss a message!" - James at Tower One Barangaroo, Sydney

# Secretarial Assistance

"If I was to employ a full-time, highly skilled bi-lingual secretary, it would be way too costly. By using the services of Servcorp, I can drastically reduce expenses – what I have with Servcorp is very cost effective and a great deal" - Kiyohisa at Shinsaibashi Plaza Building, Osaka



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Call Announcing

Allow your Servcorp Receptionist to take full control over your calls with our Call Announcing service. Our dedicated Receptionists will ensure you never miss a vital call, adding an enhanced corporate perception to your business and reducing interruptions to your day.

All Servcorp clients receive a FREE one-month trial period for Call Announcing, after which time this service is available on a monthly subscription basis.

Speak to your Servcorp team to arrange your free trial today.



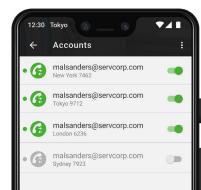
Riverpoint // Chicago

Servcorp OneFone

Servcorp OneFone is our unique mobile application that offers you a cost effective way to keep in touch with your business calls while you are travelling or away from the office.

Make and receive calls using your Servcorp phone number directly from your mobile device, allowing you to maintain the perception of being in the office while you are travelling.

Servcorp OneFone is available on a monthly subscription basis and can be downloaded from iTunes or Google Play.





# **Communication Services**

# Servcorp OneAp

An all-in-one app that enables check-in, check-out of workspaces, allows seamless connection to our WiFi, and syncs your Servcorp extension to any handset in our Coworking space. Additional features, such as meeting room bookings coming soon.

Servcorp OneAp can be downloaded from iTunes or Google Play.

# **Telephone Directory Listing**

Your Servcorp Team can arrange for your Servcorp telephone number and business directory listing to be displayed in local telephone and online directories, increasing your business's visibility in the global market.



Tri-Seven Roppongi // Tokyo



CapitaGreen // Singapore

# Find Me, Follow Me

Be sure to capture every incoming call by having calls ring through to up to 3 devices, either sequentially or simultaneously.

# **Global Dial**

Servcorp's Global Dial is a unique capability only available to Servcorp clients due to Servcorp's powerful Global Network. Make VOIP calls to any Servcorp extension anywhere in the world for only .20c!

# Servcorp OneFax

Servcorp OneFax is a unique encrypted fax-to-email technology that allows for the sending and receiving of faxes anywhere in the world. Safeguard against potential security threats by treating this fax portal as you would your emails.

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# A COMMUNITY TO WORK WITH

Servcorp Community

Servcorp Home's 'Community' provides a platform within which you can connect with our network of over 60,000+ Servcorp clients. Our Community provides you with instant exposure within an extensive marketplace of other like-minded individuals with whom you can buy, sell, connect, collaborate, and grow.

# Automated Attendant Voicemail Diversion

Ensure your clients receive direct access to the right person with voicemail diversions of up to 9 predefined telephone number(s) routed via dialled preference, eg, "Dial 1 to reach my mobile, Dial 2 to reach Sales ..."

# **Voicemail Notifications**

Voicemail Notifications provide you with the unique technology to alert you of any new messages in your Servcorp voicemail inbox. Customise your mode of notification to best suit your needs, be it via call, email, or SMS.

# Voicemail to Email

Voicemail to Email provides you with the option to retrieve your voicemail messages from your email inbox, as well as your traditional voicemail inbox.

Your voicemails will be sent directly to your emails in the form of a .WAV file, allowing you to check your voicemail as seamlessly as your emails in real time without disrupting your work-flow.



SECURE, ROCKET-FAST, UNIQUE PASSWORD

WIFI



#### Secure@Servcorp

- ✓ Your own unique WiFi password
- ✓ Protect your data and your business
- ✓ Monitored by in-house IT experts, 24/7, 365 days across the globe
- ✓ Dedicated bandwidth, use Servcorp's full bandwidth capacity
- Dedicated high-speed, 100mbps+ upload and download. Rocket fast!
- ✓ 99.99% uptime guaranteed!
- $\checkmark$  Add your guests securely
- ✓ Access your files and surf the web with confidence. Your internet connection is secure and protected

# Custom WiFi

#### Yourcompany@WiFi

- Your own company WiFi password
- Protect your data and your business
- Monitored by in-house IT experts, 24/7, 365 days across the globe
- Dedicated bandwidth, use
  Servcorp's full bandwidth capacity
- Dedicated high-speed, 100mbps+ upload and download. Rocket fast!
- 99.99% uptime guaranteed!
- Add your guests securely
- Access your files and surf the web with confidence. Your internet connection is secure and protected
- Your own custom SSID
- Your own custom security

# Available on a monthly subscription

# Available on demand

# **IT Solutions**

# **IT Storage**

Ensure utmost protection by housing your business's equipment in our secure server-room. Professional server rack storage space is available for hubs and routers in a custom-designed environment.

# Static IP

A public Static IP address provides your business with a unique and dedicated presence on the internet, allowing you to run public services such as websites, file servers, and mail servers, and increase your security with your own private, secure network.





# Video Conferencing

Access high-quality Video Conferencing technology in our state of the art Boardroom facilities.

# Dial \*1 for HELP

Should you require IT assistance or troubleshooting, a team of Servcorp IT professionals are available to support you around the globe. Receive IT support for any matter within 1 hour during business hours, and within 6 hours outside of business hours.

# Printing, Scanning, Photocopying

Print directly from your PC to any Servcorp multi-functional printer over our secure network. Printing, scanning, and photocopying is available to Servcorp clients in all Servcorp locations. No need to purchase equipment, consumables, or service support!

A TEAM TO DELEGATE TO

Secretarial Assistance y

Your Servcorp team are a dedicated part of your business, available to suit every one of your needs. Receive a full-time dedicated team member available on a pay-as-you-use basis, charged in as little as 10 minute increments. You will only be invoiced for the time that you use, so you are always in complete control of your costs.

Receive discounted rates of up to 20% for ongoing work booked 24 hours in advance.



### 101 Collins St // Melbourne

# **Stationery and Office Supplies**

Our Servcorp team are able to procure any supplies your office may require with our significant corporate discounted rates. Save time by sending your requests through to your Servcorp team to organise and find you the best deal.

## **Car Parking**

Car space within your home location building is available through your Servcorp team - gain access to exclusive parking spaces reserved for Servcorp that are unavailable to the public\*.

# **Courier Services**

From regular use to last-minute bookings, Servcorp provides you with competitive corporate discounted rates across major courier companies.

# **Directory Board Lobby Signage**

Gain exposure and credibility by being featured on the Directory Board in the lobby of some of the most premium locations in the world.

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